



chillspot®

Thank you for your purchase of the chillspot cooling station. We are confident that when used properly, chillspot will become your pet's retreat from the heat.

USER GUIDE

IMPORTANT SAFETY INFORMATION:

Explanation of Attention Words used in this guide.

WARNING: Indicates a hazardous situation which, if not avoided, could result in death or serious injury.

CAUTION: Indicates a hazardous situation which, if not avoided, could result in harm to your pet.

NOTICE: Is used to address safe use practices not related to personal injury.

Read all instructions before use. Keep these instructions for future reference. This product is designed for pets only and is not intended for human use.

WARNING:

- If you suspect your pet is experiencing heat exhaustion or actively in heatstroke, consult a professional veterinarian immediately.
- Do not use chillspot near stairs due to risk of tripping or falling.
- chillspot was designed to be portable and can be used in a vehicle. However, no animal should be left in a vehicle unattended for prolonged periods of time.
- Do not use in combination with any electrical device or unapproved accessories.
- Do not stand on chillspot as cooling surface may become slippery due to condensation and humidity.
- Load and unload chillpod into unit with pet secured and both hands free, as tile will become heavier when loaded. (See operating instructions or details)
- chillspot should be carried as individual components (base, tiles, and pod) and reassembled.

CAUTION:

- Periodically remove your pet from the cooling surface if your pet is unable to remove itself due to physical limitations.
- Do not confine your pet to the cooling surface, unsupervised, for extended periods of time.
- Do not allow your pet to chew, dig or scratch chillspot.
- Do not leave chillpods unattended for animal to chew or consume.
- NOTE: When using chillspot in cooler weather, tile will become colder. Monitor pet carefully.

NOTICE

- chillspot should always be placed in a shaded flat area to allow for proper thermodynamic cooling and level surface for animal to rest.
- chillspot will not cool properly if subjected to direct sunlight.
- When used indoors, chillspot will be slightly cooler.
- If using chillspot within a pet crate or kennel, allow sufficient space for your pet to be able to move off the cooling surface or remove pet from kennel periodically.

- Condensation and rainwater will occasionally accumulate in the base chamber. Remove tiles completely and empty base when necessary.
- Chillpods should be replaced if damaged.
- Due to the nature of the blow molding process, it is normal for the chillspot base to have slight variations in wall thickness, color, and tile fit. These variations will not affect the performance or effectiveness of chillspot.

SETUP AND OPERATING INSTRUCTIONS:

Leaving your animal outdoors for extended periods of time in extreme heat may be hazardous to your animals health. Since all pets are different, consult your vet as to what is safe for your pet.

It is important that the area remains in the shade the entire day for the safety of your pet and to ensure chillspot provides the maximum amount of relief.

Before use, Freeze chillpod for a minimum of 8 hrs. Note: an additional chillpod may be convenient to ensure the optimal 12 hour freezing cycle and ensure preparedness for a full day of cooling.

Care should be taken in handling chillpods to maximize their shelf life. If a chillpod becomes damaged or punctured it will need to be replaced.

Frozen chillpods also need to be handled with care as they are extremely cold and can burn skin with prolonged exposure.

Chillpods should be frozen lying flat to ensure best performance.

To Load chillspot lift the tile by placing fingers in the clamshell opening and raising tile high enough to insert a chillpod until it nests securely to the wicking chamber. Carefully lower the tile back onto the base of unit. chillpods are unloaded with the same process.

This process is not intended for children as loaded tiles become heavy.

CLEANING INSTRUCTIONS:

chillspot is both an indoor and outdoor product and was designed to handle the elements of nature but will become significantly more dirty when subjected to continued outdoor use. The unit should be cleaned with an all-purpose cleaner that is non-toxic, biodegradable, and environmentally safe.

With chillpods removed, lift tiles from base unit and wipe with soft cloth (and mild cleaning solution if necessary), rinse and wipe dry. Wipe base unit down with same solution and rinse with water and wipe or let air-dry.

chillpods can be wiped down with soft cloth as needed.

Routine maintenance of wiping down chillspot with a soft cloth will help keep the cooling station clean and avoid permanent staining.

TERMS OF USE AND LIMITATIONS OF LIABILITY:

1. Terms of Use - This product is offered to you conditioned upon your acceptance without modifications of the terms, conditions and notices contained herein. Use of this product implies acceptance of all such terms, conditions and notices.

2. Proper Use - Includes reviewing the safety precautions listed.

3. No Unlawful or Prohibited Use - This product is designed for pets only. This device is not intended to harm injure or provoke your pet. Using this product in a way that is not intended could result in violation of Federal, State or local law.

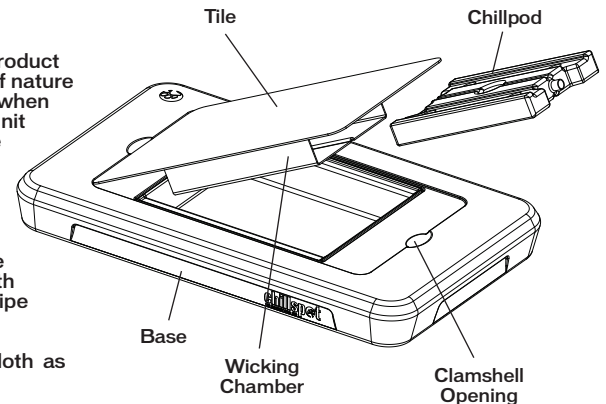
4. Limitations of Liability - In no event shall chillspot, LLC be liable for any direct, indirect, punitive, incidental, special or consequential damages whatsoever arising out of or connected with use or misuse of this product. Buyer assumes all risks and liabilities from the use of this product.

5. Modification of Terms and Conditions - chillspot, LLC reserves the right to change the terms, conditions and notices under which this product is offered.

LIMITED LIFETIME WARRANTY (ORIGINAL PURCHASE RECEIPT REQUIRED)

chillspot, LLC (chillspot®) warrants that this product is free from defects in materials and workmanship for as long as it is owned by the original purchaser, subject to the terms and conditions set forth below. chillspot will repair or replace with the same or equivalent model, without charge, any of its products that have failed in normal use because of a defect in material or workmanship. chillspot is dedicated to providing you with products of the highest quality and the industry's best product support. Purchaser should register product to activate warranty. Register your product online at www.chillspot.com.

For operating assistance or repair, contact chillspot Customer Care at 844-796-2586 or submit a request at www.chillspot.com



CHILLSPOT SPECIFICATIONS

- Size: 21" x 32" x 4.5"
- Weight: Approx. 20 lbs
- Components:
 - (1) UV-protected, HDPE insulated base
 - (1) Powder-coated, aluminum tile
 - (1) Non-toxic, gel-filled, chillpod freezer pack