

## What To Expect From chillspot

Congratulations, you took the first step to providing your dog with a retreat from the heat.

chillspot is simple it requires **NO** electricity, and uses **NO** batteries. chillspot is powered only by frozen chillpods (see chillpods). Simply freeze the chillpod overnight in your freezer, slide them into place within the unit, and remove them at the end of the day.

chillspot Gets Cold and Stays Cold. Handle your chillpods with care. Freeze them overnight and it will allow chillspot to maintain a cool surface temperature for **8+** hours outdoors in extreme heat.

## Teach Your Dog To Be Cool:

chillspot is a dog cooling station like no other. It is a solution to the real problem of heat and your pet. Your dog has never experienced anything like chillspot, so it is up to you to teach them to benefit from this new oasis. By familiarizing your dog with chillspot, you can rest assured that your pet has a retreat from the heat when they need it the most.

- Have chillspot ready and available **EVERY DAY**. If your dog finds chillspot cool each time, they will come to rely on it.
- Position chillspot against a wall or in a corner to allow your dog to have a backrest to lean against - this is especially good for large dogs.
- A timid pet may mistake chillspot for the vet's scale or something else that makes them nervous. Help your warm pet onto chillspot and get their torso onto

the cool surface. Once they feel the relief and realize it is safe, dogs are usually hooked.

See your chillspot User Guide for Safety Information and Instructions.

## Chillpods:

chillpods are what make chillspot cool. They are water-based proprietary gel filled freezer packs. The chillpod plastic casing provides structure and the gel is what allows the chillpod to stay cold for hours within the chillspot insulated base. If the casing is damaged, it can leak or will not maintain cold for its normal durations. Care must be taken to ensure chillspot will be ready when your dog needs it.

## Chillpod Use Instructions:

Place chillpod in the freezer for a minimum of **8** hours, **12** hours for maximum cooling longevity and best results for full day use. It is best to freeze the chillpod lying flat, not standing, to achieve the best performance. Place the frozen chillpod in chillspot as instructed in the chillspot User Guide.

## Chillpod Care Guidelines:


Ensure that the chillspot is lying flat in the freezer to allow the refrigerant to evenly distribute throughout the chillpod. This will help ensure that the chillpod provides maximum cooling fuel when placed in the cooling station. If a chillpod becomes misshapen beyond slight freezing expansion, the unit should be replaced.


Handle chillpods with care to avoid damage and ensure proper cooling. Inserting and removing them carefully to and from chillspot and the freezer will prolong the life of your chillpods.

chillpods may produce condensation inside the cooling station. This is normal and will be more evident when humidity is high. It is suggested that chillpods be gently toweled off before refreezing.

If a chillpod becomes misshapen, damaged, or broken, the effectiveness of chillspot will be diminished.

## Other Cool Tips:

 To ensure your chillspot is always available for your pet, it is convenient to have an extra chillpod (sold separately) on hand, so one can be freezing while the other is in use.

 If using chillspot outdoors in an area that experiences high humidity, as with anything cold in a hot environment, surface condensation may appear on chillspot tiles. Wiping away the initial condensation of the day can help prime the surface to reduce the moisture accumulation.